

Daniel Mejia

UX/UI Designer

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Summary

I have over ten years of experience in design, including eight years specializing in transforming complex workflows into user-centered digital experiences by prioritizing usability and inclusivity. My goal is to empower users to confidently perform data-intensive tasks efficiently.

Professional Experience

Senior UX/UI Designer | JPMorgan Chase, Columbus, OH **Dec 2017 – Aug 2024**

- Facilitated design thinking exercises that enhanced collaboration among design, product, and engineering teams, optimizing internal workflows and improving cross-team alignment.
- Integrated data-driven design practices, such as discovery research, surveys, and analytics, to identify internal product opportunities in close collaboration with UX research.
- Improved product quality by incorporating user feedback from research and iterating on design solutions.
- I mentored designers, created design documentation, and guided developers on A11y-compliant interfaces to improve deliverable handoffs.

Designer | McGraw-Hill Education, Columbus, OH **Jan 2017 – Dec 2017**

- Streamlined design workflows by implementing reusable design patterns that facilitated consistency across print and digital platforms, removing complexity, which enabled five junior designers to handle tasks previously reserved for one senior designer.
- Conducted user testing sessions and gathered user requirements for an innovative math product that aligned teachers' goals with national educational standards.

UX/UI Designer | DESIGNATION, Chicago, IL **Apr 2016 – Nov 2016**

- Delivered strategic design consultations to two Chicago startups, offering short-, medium-, and long-term research-based recommendations to generate user value.

Education

Graphic Design | The Art Institute of Fort Lauderdale, Fort Lauderdale, FL

Associate's Degree **Oct 2011**

Art History | Universidad de Puerto Rico, Rio Piedras, PR

Bachelor's Degree **Jun 2008**

Intelligence Analyst (96B) | US Army, Fort Huachuca, AZ

Specialized Training **Nov 2004**

Certifications

Human-Computer Interaction (HCI) for UX Design | MIT **May 2024**

UX/UI Design Bootcamp | DESIGNATION **Nov 2016**

Skills

UX

User-centered design
Accessibility
Information architecture
Wire-framing
Prototyping
User flows
Strategic thinking
Usability testing
Heuristic evaluation

UI

Typography
Layout design
Branding
Design systems
Style guides
Task flow
Site map
HTML & CSS
JavaScript
Agile / Scrum

Tools

Design & Development

Adobe CC
Adobe XD
Figma
Sketch
InVision
Axure
Sublime Text
VS Code

Analytics & Testing

Adobe Analytics
Survey Monkey
UserTesting
axe DevTools

Documentation

Jira
Confluence
SharePoint